



Snake River Correctional Institution

# Snake River Currents

February 16, 2023—February 22, 2023

## PAGE 1

INCENTIVE LEVEL 3 IN-CELL MEAL

PRESIDENTS DAY EVENTS

ICSOLUTIONS

## PAGE 2

TAX INFORMATION

WEATHER FORECAST

PRESIDENTS' DAY INFORMATION

RELIGIOUS SERVICES

### INCENTIVE LEVEL 3 IN-CELL MEAL

2 (TWO) Burger King Whoppers with Cheese

A ¼ lb.\* of flame-grilled beef patty with Cheese topped with juicy tomatoes, crisp lettuce, creamy mayonnaise, ketchup, crunchy pickles, and sliced white onions on a toasted sesame seed bun

- our price for this meal will be \$12.38. Please take your time and completely read the instructions for ordering.
- The ordering process must be followed. It is imperative for success. Our goal as always is to provide this meal opportunity to all AIC's that qualify in a fair and consistent manner.
- You're qualified to participate if you are currently an Incentive Level 3. At the time of the event if participants are NOT the appropriate Incentive level (3) you will not be authorized to participate.
- General Population CD-28's for \$12.38 must reflect account #2879 for proper processing.

**Minimum AIC CD-28's for \$12.38 must reflect account #2879 for processing+**

**you may purchase only one (1) meal, 1 meal only**

**DO NOT submit numerous CD28's to circumvent the process to attempt to receive additional meals.** If additional CD28's is processed for you for the same meal you will not be afforded the opportunity for a refund or receive an additional meal.

- If your request is not filled out Completely and properly, your CD28 will not be processed

All requests must be received to M. Vokral by February 15th, 2023. A specific schedule of the meal dates will be sent later. The first meal will be offered on March 7, 2023.

How to register a phone number for validation

- Lift Handset
- Make language selection
- Enter your PIN followed by #
- Press 1 to make a call
- Press 5 to register a phone number

Once you have registered the number, your friend or family member will receive up to 3 auto mated messages telling them to go to the [ICSolutions.com](http://ICSolutions.com) to set up an account and validate their number. **(For more information, please see ICSolutions flyer)**

**[ICSolutions.com](http://ICSolutions.com)**

Como registrar un numero de telefono para las validacion

- Levantar auricular
- Hacer seleccion de idioma
- Ingrese su PIN seguido de #
- Presione 1 para hacer una llamada
- Presione 5 para registrar un numero de telefono

Una vez que haya registrado en numero, su amigo o familiar recibira hasta 3 mensajes automaticos diciendoles que vayan a [ICSolutions.com](http://ICSolutions.com) para configurar una cuenta y validar su numero.

## Tax information for AIC's

All 1099s have been mailed to those that qualified.

### TO QUALIFY

AIC's must have earned in PRAS greater than \$600 to receive an INT 1099.

AIC's must have received greater than \$10 in earned interest on their trust account to receive an INT 1099.

DOC issues both MISC 1099 and INT 1099 if the requirements were met and these were shipped out on **1/30/2023 & 1/31/2023** to the institutions

If the individual is not in DOC custody MISC 1099 and INT 1099 were mailed out USPS on **1/30/2023 & 1/31/2023** to the address DOC has on file

Please allow three weeks to receive them if you are not in DOC custody

AIC's who worked for OCE, may receive a W-2 from OCE and should be directed to communicate with OCE.

Also, as a reminder, DOC will not be providing Adults in Custody (AICs) with tax forms.

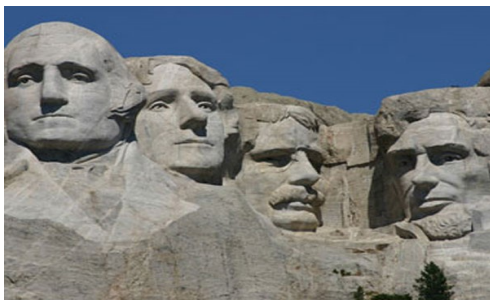
It is recommended that AICs obtain appropriate tax forms (*IRS Form 1040 / Oregon Form OR-40, etc.*) and instructions from a trusted source outside of the institution.

AICs will need to use their own pre-addressed, postage paid envelope(s).

AICs may appoint a qualified and trusted person as their power of attorney (POA) to assist with the tax filing process. POA forms can be obtained by submitting a Library Request form (CD1714).

Department staff may not provide tax advice to AICs.

Thu. 02/16	Fri. 02/17	Sat. 02/18	Sun. 02/19	Mon. 02/20	Tues. 02/21	Wed. 02/22
45/22	44/21	45/26	49/35	49/32	44/28	41/21



### **Presidents' Day, celebrated/ observed on Monday, February 20th.**

President's Day, also known as Washington's Birthday, is on the third Monday of February each year and is a federal holiday in the United States. The day not only honors George Washington (born February 22), the first President of the United States, and Abraham Lincoln (born February 12) whose birthdays are both in February, but honors all the presidents who have served in the United States.

## **RELIGIOUS SERVICES**

### **AIC NEWS**

Latest News and Updates

February 2023

# Property Facts

## The latest updates

Most all of you are aware that there are certain steps you must take to purchase approved religious property. But did you know that there are also certain steps you must take when there is an issue with your order?

If you have placed an order with one of our approved vendors but have not received your order, here are the steps to take to try and resolve the issue.

Give at least 4 to 6 weeks for your item(s) to come in. It takes time for your order(s) to be processed. It first goes to Central Trust to check your account balance, cut a check, and mail it out to the vendor. And then the vendor need time to fill your request and mail out the item(s) ordered.

If you have waited the 6 to 8 weeks and have not received your order, you would need to check with the mailroom at your institution to see if they returned your order to the vendor due to a mail violation or issue with the order.

If you find that there was a mail violation, find out what the violation was and how to resolve the issue.

If there was no mailroom violation, then you will need to contact Central Trust. Send a kyte and ask if they received your request and if a check was cut from your account.

You will need to tell them when you sent in your request, who the check would have been for, and the amount of the request and where it should have been sent to.

If they found no issues with cutting the check for the vendor, ask Central Trust if the check has been cashed. You will need to purchase a copy of the cashed check front and back to show proof that you indeed paid for this order and that the vendor cashed the check.

If the check was not cashed, you have a couple options. Check with the vendor to see if they are holding the check for some reason.

Request Central Trust put a Stop Payment on the check. *This, however, will cost you the current charge that Central Trust is charged by the bank to put a stop payment on a check.*

Wait until the check is stale dated and the funds placed back into your account. This takes at least 2 years for this to happen.

*If you have questions on the cost of a Stop Payment, contact Central Trust for information. They can also give you the information on the Stale Date process that they currently follow.*

7. If your check was cashed, send a letter and a copy of the cancelled check to the vendor with all your information, name, Sid, cell number, institution name, along with any other details that will help them resolve your missing order.
8. The vendor should contact you within a week or two with either the item you ordered, a credit to your account with them or a refund of your purchase price.
9. Keep in mind that if you received a portion of your order but not all the items ordered you may receive a credit to your account with that vendor but may have to pay a new shipping cost for your items that were not shipped. That is something you will want to discuss with the vendor.

Religious Services tries to post any information we have regarding a vendor's policy as to whether they give a refund or not. Most often the vendors have a no refund policy but will work with you if it is an error on their part. Some vendors offer credits when the item is out of stock or may send your check back to Central Trust. Religious Services does not guarantee any product or service of any of the vendors you are purchasing from. You need to read the information in the power point prior to making a religious property purchase. If you have followed all the steps above and are not hearing back from the vendor, you may contact the Religious Service Administration office by sending a kyte along with copies of all your documentation with Central Trust and the Vendor to DOC Headquarters Religious Service and someone will attempt to resolve the issue if possible. This however is not a guarantee and will be done in a timely manner as workload permits. And it done as a courtesy to you the AIC and is not an official duty of either the Chaplains or Religious Services Management or Administrative Staff.

Property News

Most types of Head covering come in white and black now. Check for which ones.

Salt is available in 1 oz sizes now for General Housing

Donated Rosary's are back in stock

New Buddhist Prayer Beads are available.

## **Coming soon!**

Prayer Cards for followers of these faiths:

Satanic, Rastafarian, Christian,

Buddhist, Hindu.

We will be adding these to our current list of cards that are already available for Santa Muerte, Catholic, Asatru, and Santeria.

# **Welcome the New Chaplains**

As many of you may have noticed there have been some changes in the Chaplain positions in some of the Institutions due to some Chaplains who have recently retired. Because of these openings there will be some movement of Chaplains to other institutions and new Chaplains coming on board with Religious Services. Help me welcome them!

Chaplain Melendez at TRCI soon to be moving to CCCF,

Chaplain Bates at EOCI soon to be moving to TRCI,

Chaplain Zuleta at EOCI, along with a new Chaplain TBA later.

Chaplain Pillay at PRCF.

**Welcome Chaplains to each institution and Religious Services.**

# ICSolutions.com

## How to Register a Phone Number for Validation

- Lift Handset
- Make Language Selection
- Enter your PIN followed by #
- Press 1 to make a call
- Press 5 to register a phone number
  - Once you have registered the number, your friend or family member will receive up to 3 automated messages telling them to go to ICSolutions.com to set up an account and validate their number



## How to Validate a Phone Number Online

Your friend or family member will have to take action to get their number registered.

**You will not be able to call them until their number is validated.**

To validate their phone number at ICSolutions.com, they will need:

- A credit/debit card number (for authorization purposes only)
- To be in possession of the phone they wish to validate
- The phone must be capable of receiving a call or a text message so they can receive the code to complete the validation

## How to Register a Phone Number via Email

Your friend or family member will have to take action to get their number registered.

**You will not be able to call them until their number is validated.**

If a credit/debit card or cell phone are not available, friends and family members may validate their number by email to [customer@icsolutions.com](mailto:customer@icsolutions.com).

They will need to send the following:

- A copy of their telephone bill (for the number they wish to receive calls)
- A copy of their government issued ID

*\* The address on the telephone bill and ID must match*

## How to Register a Phone Number via Mail

Your friend or family member will have to take action to get their number registered.

**You will not be able to call them until their number is validated.**

If your friends and family members don't have access to the internet, they may validate their number by mailing the below information to:

**ICSolutions  
Customer Service  
2200 Danbury Street  
San Antonio, TX 78217**

They will need to send the following:

- A copy of their telephone bill (for the number they wish to receive calls)
- A copy of their government issued ID

*\* The address on the telephone bill and ID must match*



**If Friends & Family that already have an existing prepaid account – Click on the validate option.**

Prepaid Collect Accounts			Add
Phone	Agency	Balance	
(630) 600-1854	Oregon Department of Corrections - OR	\$10.01	Validate Fund

**IC Solutions Support – (888)-506-8407**

**International Call Support Line. (Country Code) (210)-501-0115**

**American Calls - Support Line. (866) 228-4031**

# ICSolutions.com

## Cómo registrar un número de teléfono para la validación

- Levantar auricular
- Hacer selección de idioma
- Ingrese su PIN seguido de #
- Presione 1 para hacer una llamada
- Presione 5 para registrar un número de teléfono
  - Una vez que haya registrado el número, su amigo o familiar recibirá hasta 3 mensajes automáticos diciéndoles que vayan a ICSolutions.com para configurar una cuenta y validar su número



## Cómo validar un número de teléfono en línea

Su amigo o familiar tendrá que tomar medidas para registrar su número.

**No podrá llamarlos hasta que se valide su número.**

Para validar su número de teléfono en ICSolutions.com, necesitarán:

- Un número de tarjeta de crédito/débito (solo para fines de autorización)
- Estar en posesión del teléfono que desean validar
- El teléfono debe ser capaz de recibir una llamada o un mensaje de texto para que puedan recibir el código para completar la validación.

## Cómo registrar un número de teléfono por correo electrónico

Su amigo o familiar tendrá que tomar medidas para registrar su número.

**No podrá llamarlos hasta que se valide su número.**

Si una tarjeta de crédito/débito o un teléfono celular no están disponibles, los amigos y familiares pueden validar su número por correo electrónico a [customer@icsolutions.com](mailto:customer@icsolutions.com).

Deberán enviar lo siguiente:

- Una copia de su factura telefónica (del número al que desea recibir llamadas)
- Una copia de su identificación emitida por el gobierno
  - \* La dirección en la factura telefónica y la identificación deben coincidir

## Cómo registrar un número de teléfono por correo

Su amigo o familiar tendrá que tomar medidas para registrar su número.

**No podrá llamarlos hasta que se valide su número.**

Si sus amigos y familiares no tienen acceso a Internet, pueden validar su número enviando por correo la siguiente información a:

ICSolutions  
Customer Service  
2200 Danbury Street  
San Antonio, TX 78217

Deberán enviar lo siguiente:

- Una copia de su factura telefónica (del número al que desea recibir llamadas)
- Una copia de su identificación emitida por el gobierno
  - \* La dirección en la factura telefónica y la identificación deben coincidir



Si son amigos y familiares que ya tienen una cuenta prepaga existente, haga clic en la opción de validación.

Cuentas Prepagadas		Añadir
Teléfono	Agencia	Saldo
(571) 318-1129	Oregon Department of Corrections - OR	
Financie su cuenta.		Validar Financiar

Soporte de soluciones IC: (888)-506-8407

Línea de soporte de llamadas internacionales. (Codigo de país) (210)-501-0115

Llamadas Americanas – Línea de Soporte. (866)-228-4031